
INTERNATIONAL CENTRE FOR FACILITIES

A not-for-profit, non-governmental scientific and educational organization

What is the International Centre for Facilities (ICF)

- ICF is several networks of experts, organizations, and other supporters, from around the world.
- ICF is a not-for-profit, non-governmental scientific and educational organization. It is not a consulting firm. ICF has no vested interest in design, real estate, A/E, or financial services.

ICF's mission is to help improve the **FUNCTIONALITY, SERVICEABILITY and QUALITY** of the places where people work and live

- ICF has a network of more than 50 expert advisors, from North America and many other countries. They are a resource of expertise in almost every aspect of facility ownership, use and management.
- The fiscal operations of ICF are audited annually by Deloitte & Touche.

ICF helps organizations, industry, and individuals; and building users and the general public, by:

- Developing best practices, guidelines, benchmarks, performance indicators and model documents.
- Doing research and development unique projects about user requirements and facilities for the benefit of the occupants, and owner-occupiers.
- Teaching, training and leading skill development.
- Drafting standards and supporting standards development.
- Publishing summaries and reports from its work, as well as self-help tools, such as "how to" guides and workbooks.

Davis and Szigeti lead ICF

- Gerald Davis is President of ICF. He is an internationally recognized pioneer and expert in facility and workplace planning, management, programming and evaluation. He is the USA (ANSI) voting delegate to ISO Technical Committee 59 on Building Construction, and past chair of ASTM Committee E06 on Performance of Buildings. He is senior author of *The Serviceability Tools and Methods (ST&M)* and of the *ORBIT-2 Study*.
- Françoise Szigeti is Vice President of ICF. She is a contributor to the *Serviceability Tools and Methods (ST&M)* and *ORBIT-2 Study*. She is past chair of ISO Subcommittee 2 on Terminology and harmonization of languages, of ISO Technical Committee 59 on Building Construction.

ICF assists large organizations and governments:

- ICF developed and published the *Serviceability Tools and Methods (ST&M)*. They include:
 - (1) a multiple-choice questionnaire for setting workplace requirements for **functionality and quality** on more than 100 topics (demand);
 - (2) a matching questionnaire in technical language for rating the **capability** of a building to meet those levels of need (supply); and
 - (3) function-based methods for estimating how much floor area an organization needs.
- ICF advised Public Works and Government Services Canada (PWGSC), Accommodation Branch, in a wide range of subjects, under a 6-year standing offer contract. Products included versions 1 and 2 of the Serviceability Scales.

ICF supports standards development:

- Through ASTM, CSA, IFMA, ISO and other standards bodies, ICF contributes extensively to the development of standards for the management, performance and serviceability of buildings and building-related facilities.
- The ST&M processes and scales became ASTM standards in 1995, and ANSI standards in 1996.
- ICF's standards work is an essential component of the application of ISO 9000 to buildings and facility management and TQM productivity measures.

ICF supports the International Facility Management Association

- ICF designed and conducted IFMA's first benchmarking survey, titled *IFMA Benchmarks 1987*, and contributed the majority of ICF's costs for the work.
- ICF's president chaired the IFMA Standards Committee, 93-98. Davis received the *IFMA Chairman's Citation, 1998* and was named an *IFMA Fellow in 1999*.
- ICF and several of its senior advisors continue to support other IFMA activities.

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